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JCredits

THE NUMBER ONE
MARKET LEADER.

QUALITY SUPPORT FROM
THE SOURCE.

JCredits provide a unique solution to a variety of common headaches common to the procurement of professional support and training. You should have the flexibility and choice to determine how you use the services that you need. In response to these needs, JBoss has created JCredits. Specifically, a JCredit is a unit of credit that you can exchange for consulting, public training seats, or on-site training. Better still, JCredits are valid for the life of your subscription, expiring when your subscription expires.

JCredits allow larger enterprises to conveniently manage multiple requirements for JBoss Training and Consulting services in conjunction with a JBoss Professional Support agreement. The JCredits that you buy can be redeemed by any part of your organization, worldwide. You benefit from volume discounts based on the number of credits that you commit to on an annual basis. This discount increases in proportion to the number of JCredits purchased.



JCredits can be redeemed for any of the following services:

Public Training	<ul style="list-style-type: none"> Worldwide JBoss training locations Any available courses including JBoss for Java Developers, JBoss for Advanced J2EE Developers, JBoss for Administrators, Hibernate Training, JBoss Cache & JGroups, JBoss jBPM, and Tomcat Training
On-Site Training	<ul style="list-style-type: none"> Customized courses, utilizing any selection of course modules from any of the JBoss public training courses listed above Bring the talent of the Certified JBoss Trainers to your company, for the convenience of your attendees Personalized attention, with the best trainer-trainee ratio for your business
Consulting Services	<ul style="list-style-type: none"> Architecture reviews Strategic and tactical problem solving, along with education on best practices Assistance with time-critical deployments, rapid-response development and production support issues

CUSTOMIZED SUPPORT OPTIONS.

You can use JCredits to purchase Consulting and Training services as follows:

Service Offering	Number of JCredits Needed
Training - Public, Two-Day Class	Three JCredits Per Student
Training - Public, Three-Day Class	Five JCredits Per Student
Training - Public, Four-Day Class	Six JCredits Per Student
Training - Public, Five-Day Class	Seven JCredits Per Student
Training - Certification	One JCredit Per Student, Per Test
Training - Onsite Setup Fee	Thirty JCredits Per Two-Day Training Class
Training - Onsite Setup Fee	Thirty-Six JCredits Per Three-Day Training Class
Training - Onsite Setup Fee	Forty-Two JCredits Per Four-Day Training Class
Training - Onsite Setup Fee	Forty-Eight JCredits Per Five-Day Training Class
Training - Onsite - Student Fee	One JCredit Per Student, Per Class
Consulting	Six JCredits Per Consultant, Per Day

WHEN TO CHOOSE JBOSS JCREDITS

You should consider buying JCredits when you need:

- The ability to aggregate purchasing across multiple divisions for volume pricing and maximum cost-efficiency
- The flexibility to alter the mix of consulting and training over the lifespan of your projects
- The ability to choose when consulting and training services will be delivered
- The ease and benefits of centralized procurement
- The ability to maximize the effectiveness of your JBoss deployment by bundling training and on-site services with your production and support contract
- The ability to budget for your organization's training and consulting requirements in advance of identifying each individual requirement.

JBoss understands that your support needs will change over time. Due to the unpredictable nature of your needs, JCredits are valid for the life of your subscription, expiring only when your subscription expires.

Getting Started

Contact us to learn more about JBoss Inc. support services. Please visit us at www.jboss.com, e-mail us at sales@jboss.com, or contact one of our sales offices:

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